



GIVING AT FOREST BROOK

Frequently Asked Questions

FAQ.

1

What are the different ways to give at Forest Brook?

There are many ways to give financially; online via **Church Center app**, **pre-authorized** debit or credit, **e-transfer**, **in person**, or through **Canada Helps**. For more info on any of these methods: forestbrook.ca/give or email finance@forestbrook.ca

2

Is recurring (or scheduled) giving better for the church?

Every gift is appreciated and we understand that scheduled giving is not a possibility for everyone. That being said, recurring gifts help us budget more accurately and better manage our monthly expenses. Fewer gaps in cashflow means that we can **predict more and remind less**.

3

Is there a better or 'best' method of giving, as far as administration goes?

Each method comes with pros and cons, a few are outlined here:

- Church Center - automatically tracks giving which means the administrative time is very minimal, and you can access your records anytime. There is a processing fee of 2.9% + 0.30/transaction (we are working on reducing this!)
- Pre-Authorized - very low fees (0.25 per transaction), but administrated through United Church of Canada and the date of withdrawal is fixed to the 20th of the month. Donations have to be manually tracked by our admin team.
- E-transfer - no fees for Forest Brook. But they must be tracked and processed manually by our administrative team.
- Canada Helps - automatic receipting, but the fees are high at 3.5% for monthly recurring and 3.75% for one time.
- Donation box (cash/cheques) - no fees for Forest Brook. But requires admin team to collect and deposit funds and manually track the donations

There are many ways to give and **the best method is the one that best suits your personal circumstances** and preferences. We would ultimately point to the **Church Center** app or **pre-authorized** as the most efficient for our administrative processes.

For more information on giving at Forest Brook:

[FORESTBROOK.CA/GIVE](https://forestbrook.ca/give) | [FINANCE@FORESTBROOK.CA](mailto:finance@forestbrook.ca)

Transparency is important to us. Please reach out to the Finance Team anytime with questions or comments.